



Water and sewerage discounts for Community Housing Providers

Benevolent institutions such as charities may be entitled to discounts on water and sewerage rates payable to SA Water. The discounts available are:

- a 25% discount on water usage charges; and
- sewerage charges based on the number of toilets on the property, instead of charges based on property value.

The property must be used exclusively for charitable purposes and the CHP must have a current letter from the Australian Taxation Office (ATO) confirming that they are a charitable entity and exempt from Income Tax. ATO endorsement of income tax exemption is only available to charities registered with the Australian Charities and Not-for-profits Commission (ACNC).

CHPs must complete an application form NAT 10651 (Application for endorsement as a tax concession charity) and submit this to the ATO for processing. This form can be downloaded from the Australian Taxation Office website www.ato.gov.au

Completed forms should be posted to:

Australian Taxation Office
GPO Box 3373
Penrith NSW 2740

The CHP must then apply in writing to SA Water requesting discounted water and sewerage rates, indicating the number of toilets on the property and attach a copy of the ATO letter.

Applications should be sent to customercare@sawater.com.au or by post to:

Customer Care Centre
GPO Box 1751,
ADELAIDE SA 5001

On receipt, SA Water will calculate the discounted water and sewerage rates to apply and notify the CHP of the outcome.