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National Social Housing Survey: a summary of national results 2016

From the [Australian Institute of Health and Welfare website](#)

The Australian Institute has recently released a report presenting the results of the 2016 National Social Housing Survey (NSHS), and reports findings from public housing, community housing and state owned and managed Indigenous housing tenants. The report shows that the majority of tenants are satisfied with the services provided by their housing organisation, with community housing tenants the most satisfied...

To download a copy of the report, [click here](#)

Good Shepherd Microfinance – No Interest Loan Scheme (NILS)

From the [Good Shepherd Microfinance website](#)

CHCSA are hosting Good Shepherd Microfinance for an information session this week on how Community Housing Providers can become a **No Interest Loan Scheme 'Client Support Provider'** (CSP).

"For many people on low incomes, paying for essential goods and services is a struggle, and the effects of going without can be huge.

Without a fridge you can't store fresh food, without a computer kids can be left behind at school, and if you can't afford the pre-apprenticeship course, education can stall before it even begins.

The [No Interest Loan Scheme](#) offers people on low incomes safe, fair and affordable loans for fridges, washing machines and furniture, as well as education and medical expenses.

Loans up to \$1,500 are available from 178 community organisation at 628 locations across Australia."

For more information about this fabulous service [click here](#).

Specialist Disability Accommodation & Supported Living Programs

From the *Disability Services Consulting* [website](#)

[Brent Woolgar](#) writes that “It seems unbelievable that the Specialist Disability Accommodation (SDA) and Supported Independent Living (SIL) programs are becoming so poorly aligned; when it is obvious that the success of each is dependent on the other. Yet, the emerging design for SIL appears not to account for many of the key characteristics of SDA.

As the first housing developments hit the ground, we are finding that SDA and SIL are not adequately aligned, causing further impediments to the already struggling SDA market. We are very concerned that SDA without a comparable SIL service will fail in its intended purpose of enabling a person to lead a supported, yet independent life. There are numerous other permutations where the approach to SIL may not align with an individual’s choice, especially in settings with only a few participants with varying levels of support requirements. These situations underline the importance of considering how SIL services will be delivered within SDA at the very early planning stages to ensure that a suitable SIL / drop in support service can be constructed to ensure the SDA is serviceable.

There is also evidence of an approach to assessing SIL quoting where the level of care a person has now is the basis for future SIL funding. This is seemingly completely independent of consideration of the attributes of their home and also at odds with the fundamental capacity-building principles of the NDIS. The NDIS is an opportunity to cast aside what happened in the past and create a brand new world for all those people with disabilities. It is not about trying to squeeze existing practices and approaches into a new model.”

For the full article, [click here](#).

Couch surfing and living in cars: 11,000 tertiary students are homeless

From the *[Sydney Morning Herald](#)*

[Michael Koziol](#) is the immigration and legal affairs reporter for the Sydney Morning Herald and The Age, based in Parliament House. He writes:

“On the last census night, 10,813 university or TAFE students were homeless, according to statistics released recently. Of those, 1117 were living in facilities for the homeless, 1073 were couchsurfing and 1765 were in boarding houses. Close to 7000 were living in ‘severely overcrowded’ homes, and 81 were sleeping rough or in cars.”

While recent headlines around Australia have noted an overall growing homelessness problem Michael Koziol says that hidden in the figures “is the rising number of young people, who are putting themselves through tertiary education while homeless”. “The figures show tertiary students represent nearly 10 per cent of all homeless Australians”.

To read the full article, including the experiences of two university students and how they managed during this difficult time, [click here](#).

Ben Moore’s Milestone with AnglicareSA

Provided by AnglicareSA –Trish Buhagiar



On 30 March 1998 a young man by the name of **Ben Moore** commenced work at AnglicareSA as a Trainee Administration/Clerical Officer. Fast forward 20 years and that still young man is now the Head of Housing Operations.

On Monday 26 March the Housing team along with Executives celebrated this amazing milestone achievement. Together we reminisced and celebrated Ben's achievements during his time with AnglicareSA. **Tracey Smith** hand made a special keepsake card in honour of Ben's 20 years for all staff to sign and offer their congratulations.

Ben's all-inclusive nature, persistent delivery and strong leadership attributes have all contributed to his successes along the way. Ben consistently looks at different ways to improve our services and to deliver the best outcomes for AnglicareSA and our tenants. Ben truly lives the AnglicareSA values and is an inspiring leader. Well done Ben, and thank you for all your years of dedicated service!

Job Vacancy – Tenant Engagement Co-ordinator

As advertised on the [CHCSA Job Board](#)

Access 2 Place is currently advertising for a **Tenant Engagement Co-ordinator**.

- Reporting directly to the Operations Manager, responsibilities include supporting tenants in establishing a successful tenancy, creating a sense of community at Access 2 Place properties, and liaising with other government stakeholders and community organisations.
- With strong administration skills (necessary to interpret grants) and basic financial acumen (for ledger reporting), the successful candidate must be a people person, and does not have to have a background in traditional property management. Working with individuals with a disability and their families, other important personal qualities include: Highly organised, empathy, resilience, respect, proactive, creativity, self-awareness, sense of humour and authenticity.

For information on how to obtain a job and person specification, or to apply, please visit the job advertisement on the [CHCSA Jobs Board](#).

Telephone enquiries are welcome to Justin Hinora of [Hender Consulting](#), on (08) 8100 8849.

CHCSA Calendar of Events

Thursday 26 th April	Board of Management Meeting
Thursday 26 th April	Good Shepherd Microfinance Information session
Tuesday 1 st May	Renewal SA Disability Housing Working Group
Wednesday 2 nd May	Professional Development (CBS)
Thursday 3 rd May	Professional Development (Mental Health)
Friday 4 th May	CHP Forum
Wednesday 9 th May	BST Connect pre-workshop Meeting
Wednesday 9 th May	Central Forum

CHCSA Recommended Links

- [Consumer and Business Services \(CBS\)](#)
- [South Australian Civil and Administrative Tribunal \(SACAT\)](#)
- [Tenants Information & Advisory Service \(TIAS\)](#)
- [Community Centres SA](#)
- [Mediation SA](#)
- [Legislation](#)
- [ATO Benchmark Market Rent Rates](#)
- [STARService](#)
- [Volunteering SA&NT](#)
- [Renewal SA](#)
- [Data SA](#)
- [People & Places \(Housing SA newsletter\)](#)
- [NDIS \(NDIS in SA\)](#)

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The CHCSA welcomes & encourages member contributions to this fortnightly publication at the discretion of management.

Please forward contributions to
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